

1 of 6

Customer number
660-885-3139-020

Date current charges due: Aug 2, 2002**Total charges due: \$23.02**

We Never Rest.... So You Can Rest Assured
At Sprint we want to be sure you never worry about your telephone service. We are working day and night so you don't have to think about having reliable, high-quality, telephone services.

Previous charges	24.28
Payment June 25 - Thank you!	-5.25
Past due balance	19.03
Current month charges	3.99
Total amount due	\$23.02

Sprint local services, page 3	23.02
USBI page 5	-19.03
Total current month charges	\$3.99

Local toll Sprint
Long distance Sprint



Please recycle

NNNNNNNY 6

Please return this portion with payment



Customer number
660-885-3139-020

☐ Check here if information is requested on back

Date due August 2, 2002

Total amount due \$23 02
\$24 92 if received after August 8

Amount enclosed

Write your 13-digit customer number on check
Make checks payable to



AUTO CR**C052

Sprint
PO Box 219505
Kansas City MO 64121-9505

Abstract

07 66088531390207 000000000000399 000023025 0224808

22

Customer service
1-800-788-3500

Internet address
sprint.com/local

Customer number
660-885-3139-020

Important Information

State and federal regulatory news concerning your communication services.

t - Truth-in-Billing

State and federal rules require identification of specific charges that may result in interruption of local phone service if not paid (t). Other services and equipment are available to customers as an added value, but are not required to provide your local phone service. Customers are responsible for the full amount due for any services requested. Please review your bill and notify Sprint of any unauthorized charges or changes to your account.

Important information continued page 6

Get the latest news from Sprint!

We will keep you up-to-date with e-mails advising the latest news from Sprint. You can also sign up for our newsletter, which contains all the latest news from Sprint.

Send information to

My

My Address

Monthly statement: July 8, 2002

3 of 6

Customer service
1-800-788-3500

Internet address
sprint.com/local

Customer number
660-885-3139-020

Sprint Local Services

Summary of charges: July 8 - August 7

Partial month charges	.20
Local services for 660-885-3139	11.57
Taxes and surcharges	11.25
Total Sprint local services	\$23.02

Detail of charges. July 8 - August 7

Partial month charges

Interstate access surcharge	.20 t
Partial month service July 2 - July 8	
Total partial month charges	\$.20

Local services for 660-885-3139

Local phone service	11.42 t
Extended calling area	.15 t
Total local services for 660-885-3139	\$11.57

Taxes and surcharges

Interstate access surcharge	6.00 t
For an explanation of the interstate access surcharge please call 1-800-938-1172 or visit sprint.com/taxes	
Telecommunications relay surcharge	.09 t
For an explanation of the telecommunications relay surcharge please call 1-800-938-1172	
Federal universal service fund	.50 t
For an explanation of the federal universal service fund please call 1-800-938-1172	
Number portability surcharge	.48 t
For an explanation of the number portability surcharge please call 1-800-938-1172	
Emergency 911 surcharge	1.71 t
Federal tax	.58 t
State tax	.79 t
Local tax	.41 t
County tax	.09 t
Franchise tax	.60 t
Total taxes and surcharges	\$11.25

t - see page 2 for explanation

Customer service
1-800-788-3500Internet address
sprint.com/localCustomer number
660-885-3139-020**Change in Service**

For your convenience this section of your bill is provided to easily identify any changes to your Sprint local service account since the last billing statement, and to confirm your carrier selections.

Summary for 660-885-3139

Current carrier selections	Confirmation
Local toll Sprint carrier freeze	no change
Long distance Sprint carrier freeze	no change

Customer News

Here's your chance for a FREE DVD player!

Order Sprint FastConnect DSL online now and receive a FREE DVD player or web camera! With Sprint FastConnect you can talk on the phone and surf the net at the same time. And now when you sign up online at sprint.com/dsl you'll receive a FREE DVD player or web camera. Download streaming video and music in a fraction of the time it takes with regular dial-up service. Don't delay. Visit sprint.com/dsl today and take advantage of this great offer!

Sprint helps communities thrive

Sprint believes in strong, viable communities. That's why our employees invest their time and expertise in local chambers of commerce and regional growth associations. Sprint and other local businesses work together to create healthy, stable business environments that benefit entire communities. Whether small town, big city or somewhere in between, Sprint helps communities thrive.

Contacting Sprint

For your convenience, information about your local phone service is available any time through Sprint's internet address-- sprint.com/local. To speak with a customer care associate, call-in hours are:

Monday - Friday 8 a.m. - 6 p.m.
Saturday 9 a.m. - 1 p.m.

You can find the number of your Customer Care call center in the information pages of the telephone directory and on your bill.

Service problems can be reported 24 hours a day, seven days a week. Call toll-free 1-800-788-3600.

Call Before You Dig

Please help protect the telephone network against accidental outages from cable cuts by calling at least 48 hours before you dig or drill, toll-free 1-800-344-7483. We will locate buried cables for you free of charge.

Customer number
060-885-3139-020 USBI.**USBI charges**

Call 1-888-479-8724 for billing inquiries

Sprint provides billing on behalf of USBI.

There is no connection between Sprint and USBI.

Please review all charges appearing in this section. Any question regarding these charges should be referred to the number provided for billing inquiries

Summary of USBI charges**Adjustments**

Service adjustment. Jun 13	-19.03
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Total USBI charges	-\$19.03
--------------------	----------

Customer service
1-800-788-3500

Internet address
sprint.com/local

Customer number
660-885-3139-020

Important Information

State and federal regulatory news concerning your communication services.

Missouri Lifeline Program

Lifeline is a telecommunications service assistance program supported by Sprint and sponsored by the Federal Communications Commission in conjunction with the state of Missouri.

Lifeline could reduce an eligible Sprint customer's monthly telephone bill by as much as \$7.75. Customers are eligible for this program if they have only one telephone line at their primary residence and meet a gross income eligibility requirement or provide proof that they are currently eligible to receive benefits from one of the following public assistance programs: Aid to Families with Dependent Children (AFDC), Federal Public Housing Assistance, Food Stamps, Home Energy Assistance Program (HEAP), Medicaid or Supplemental Security Income (SSI).

To apply for Lifeline, customers should mail a completed application along with a copy of their U.S. Individual Tax Return or a photocopy of a valid identification card or documents verifying they receive benefits from one of the above assistance programs to Sprint at the following address: Sprint-ACS, P.O. Box 7086, London, KY 40742, Attn: Missouri Lifeline Program.

If you have questions about your eligibility or to obtain an application for Missouri Lifeline, contact Sprint at the number listed on your bill.

Increase in Federal Subscriber Line Charge (SLC)

Effective July 2, 2002, a federally approved telephone service price change will take effect. These changes were approved in order to help protect universal telephone service and will not result in any new revenue for Sprint. The subscriber line charge, shown on your bill as "Interstate Access Surcharge" will increase to \$6.00 for your main phone line. This charge helps to pay for the wires, poles and conduits between your home and the telephone company switching office. The SLC calculations also include a temporary charge to cover the cost of implementing a national re-numbering plan required by the FCC. This charge will be included in customers' subscriber line charges until July 1, 2004. Residential customers who have signed up for a low-income assistance program available to qualified residential subscribers will receive an increase in the credit to offset the increase in the SLC. To find out if you are eligible for this program, go to <http://www.lifelinesupport.org> on the Internet or contact your local business office at the number shown on your invoice.

Monthly statement: August 8, 2002

1 of 4

Customer service
1-800-788-3500

Internet address
sprint.com/local

Customer number
660-885-3139-020

Fast Facts

Date Due: Sep 3, 2002

Total Due: \$22.81

On the Move to

Improve. As a Sprint customer, you deserve excellent service. So we're working on a number of ways to improve our service and give you what you expect. We won't rest until we're the best!

Customer summary

Previous charges	23.02
Payment July 30 - Thank you!	-23.02
Balance	.00
Current month charges	22.81
Total amount due	\$22.81

Current month charges

Sprint local services page 3	22.81
Total current month charges	\$22.81

Carrier selections

Local toll Sprint
Long distance Sprint



Please recycle

NNNNYYY 4

Please return this portion with payment



Customer service
1-800-788-3500

Internet address
sprint.com/local

Customer number
660-885-3139-020

Date due September 3, 2002

☐ Check here if information is requested on back

Total amount due \$22.81

\$24.71 if received after September 8

Amount enclosed

Write your 13-digit customer number on check
Make checks payable to



AUTO CR**C052

BESSIE GOODBRAKE
% SYLVIA JANE STACK
8104 GALE ST
ANNANDALE VA 22003-1226

Sprint
PO Box 219505
Kansas City MO 64121-9505



07 66088531390207 00000000002281 000022819 0227702

Monthly statement: August 8, 2002

2 of 4

Customer service
1-800-788-3500

Internet address
sprint.com/local

Customer number
660-885-3139-020

Important Information

State and federal regulatory news concerning your communication services

t - Truth-in-Billing

State and federal rules require identification of specific charges that may result in interruption of local phone service if not paid (t). Other services and equipment are available to customers as an added value, but are not required to provide your local phone service. Customers are responsible for the full amount due for any services requested. Please review your bill and notify Sprint of any unauthorized charges or changes to your account.

Get the latest news from Sprint!

Would you like to receive e-mails advising me of service updates and other important information? Please click on the link below to sign up.

Send information to

My Phone

My Account

Customer service
1-800-788-3500Internet address
sprint.com/localCustomer number
660-885-3139-020

Know who's calling
every time with **Sprint**
Caller IDSM and **Sprint**
Privacy IDSM. Call
1-877-645-1364 for
details.

Sprint Local Services**Summary of charges: August 8 - September 7**

Local services for 660-885-3139	11.57
Taxes and surcharges	11.24
Total Sprint local services	\$22.81

Detail of charges: August 8 - September 7

Local services for 660-885-3139	
Local phone service	11.42 t
Extended calling area	.15 t
Total local services for 660-885-3139	\$11.57

Taxes and surcharges

Interstate access surcharge	6.00 t
For an explanation of the interstate access surcharge please call 1-800-938-1172 or visit sprint.com/taxes	
Telecommunications relay surcharge	.09 t
For an explanation of the telecommunications relay surcharge please call 1-800-938-1172	
Federal universal service fund	.50 t
For an explanation of the federal universal service fund please call 1-800-938-1172, or visit sprint.com/taxes	
Number portability surcharge	.48 t
For an explanation of the number portability surcharge please call 1-800-938-1172, or visit sprint.com/taxes	
Emergency 911 surcharge	1.71 t
Federal tax	.58 t
State tax	.78 t
Local tax	.41 t
County tax	.09 t
Franchise tax	.60 t
Total taxes and surcharges	\$11.24

Change in Service

For your convenience this section of your bill is provided to
easily identify any changes to your Sprint local service account
since the last billing statement, and to confirm your carrier
selections.

Summary for 660-885-3139

Current carrier selections	Confirmation
Local toll Sprint carrier freeze	no change
Long distance Sprint carrier freeze	no change

t - see page 2 for explanation

Customer service
1-800-788-3500

Internet address
sprint.com/local

Customer number
660-885-3139-020

Customer News

Introducing the new Clear Advantage cordless telephone

This newest addition to the Sprint cordless phone family is quickly becoming one of our best selling telephones. The 900 MHz Digital Spread Spectrum is Caller ID/Call Waiting ID capable with Voice Announce Caller ID. Speakerphones have been added to the handset and base for use throughout the home. The expanded Call Log stores 50 names and numbers and a personal Directory will store up to 25 names and numbers. The retail price on this telephone is \$179.95 and a \$20.00 manufacturer-sponsored mail in rebate is available. Free accessories valued at \$50.00 are included. The extra accessories include a spare battery valued at \$30.00 and digital headset valued at \$20.00. Call the customer service number at the top of this page to order your phone today!

Sprint @ Committed to Education

Sprint is committed to helping parents, schools and students succeed. We've fostered parent-teacher connections through ParentLink. Also, Sprint YouthFriends volunteers have helped students gain the confidence and skills necessary for success. Education builds strong communities and Sprint is committed to education.

Contacting Sprint

For your convenience, information about your local phone service is available any time through Sprint's internet address-- sprint.com/local. To speak with a customer care associate, call-in hours are

Monday - Friday 8 a.m. - 6 p.m.
Saturday 9 a.m. - 1 p.m.

You can find the number of your Customer Care call center in the information pages of the telephone directory and on your bill.

Service problems can be reported 24 hours a day, seven days a week. Call toll-free 1-800-788-3600.

Call Before You Dig

Please help protect the telephone network against accidental outages from cable cuts by calling at least 48 hours before you dig or drill, toll-free 1-800-344-7483. We will locate buried cables for you free of charge.

Monthly statement: September 8, 2002

1 of 4

Customer number
660-885-3139-020

Total Due:	\$22.81
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Long distance Sprint

NNNNNYNY 4



07 66088531390207 00000000002281 000022819 0230805

Monthly statement: September 8, 2002

2 of 4

Customer service
1-800-788-3500

Internet address
sprint.com/local

Customer number
880-885-3139-020

Important Information

State and federal regulatory news concerning your communication services.

t - Truth-in-Billing

State and federal rules require identification of specific charges that may result in interruption of local phone service if not paid (t). Other services and equipment are available to customers as an added value, but are not required to provide your local phone service. Customers are responsible for the full amount due for any services requested. Please review your bill and notify Sprint of any unauthorized charges or changes to your account.

Get the latest news from Sprint!

Click here to receive the latest news and information from Sprint. You will receive a confirmation email from Sprint. If you do not receive the email, please check your spam folder.

Send information to

For more information, please contact your local Sprint store or call 1-800-788-3500. You can also visit us online at sprint.com.

Monthly statement: September 8, 2002

3 of 4

Customer service
1-800-788-3500

Internet address
sprint.com/local

Customer number
660-885-3139-020

Caller ID™ from Sprint
lets you know who's
calling before you pick
up the phone. You can
conveniently choose
which calls you'd like
to receive or return.
Sign up today!

Sprint Local Services

Summary of charges: September 8 - October 7

Local services for 660-885-3139	11.57
Taxes and surcharges	11.24
Total Sprint local services	\$22.81

Detail of charges September 8 - October 7

Local services for 660-885-3139	
Local phone service	11.42 t
Extended calling area	.15 t
Total local services for 660-885-3139	\$11.57

Taxes and surcharges

Interstate access surcharge	6.00 t
For an explanation of the interstate access surcharge please call 1-800-938-1172 or visit sprint.com/taxes	
Telecommunications relay surcharge	.09 t
For an explanation of the telecommunications relay surcharge please call 1-800-938-1172	
Federal universal service fund	.50 t
For an explanation of the federal universal service fund please call 1-800-938-1172, or visit sprint.com/taxes	
Number portability surcharge	48 t
For an explanation of the number portability surcharge please call 1-800-938-1172 or visit sprint.com/taxes	
Emergency 911 surcharge	1.71 t
Federal tax	.58 t
State tax	.78 t
Local tax	.41 t
County tax	.09 t
Franchise tax	.60 t
Total taxes and surcharges	\$11.24

Change in Service

For your convenience this section of your bill is provided to
easily identify any changes to your Sprint local service account
since the last billing statement and to confirm your carrier
selections.

Summary for 660-885-3139

Current carrier selections	Confirmation
Local toll Sprint carrier freeze	no change
Long distance Sprint carrier freeze	no change

t - see page 2 for explanation

Customer service
1-800-788-3500

Internet address
sprint.com/local

Customer number
660-885-3139-020

Customer News

Contacting Sprint

For your convenience, information about your local phone service is available any time through Sprint's internet address— sprint.com/local. To speak with a customer care associate, call-in hours are:

Monday - Friday 8 a.m. - 6 p.m.
Saturday 9 a.m. - 1 p.m.

You can find the number of your Customer Care call center in the information pages of the telephone directory and on your bill.

Service problems can be reported 24 hours a day, seven days a week. Call toll-free 1-800-788-3600.

Valuing Education, Arts and Culture

Education, arts and culture form a cornerstone of strong communities. In 2001, Sprint and its employees actively supported Missouri communities by donating more than \$360,000 to Missouri education, arts and cultural organizations.

Call Before You Dig

Please help protect the telephone network against accidental outages from cable cuts by calling at least 48 hours before you dig or drill, toll-free 1-800-344-7483. We will locate buried cables for you free of charge.

Monthly statement: October 8, 2002

1 of 5

Customer service
1-800-788-3500

Internet address
sprint.com/local

Customer number
680-885-3139-020

Fast Facts

Date Due: Nov 5, 2002

Total Due: \$22.81

Your Complete Satisfaction Is Our Goal and is at the core of everything we do. We're committed to offering you the right products, providing superior service, and supporting your communities.

Customer summary

Previous charges	22.81
Payment September 23 - Thank you!	-22.81
Balance	00
Current month charges	22.81
Total amount due	\$22.81

Current month charges

Sprnt local services: page 3	22.81
Total current month charges	\$22.81

Carrier selections

Local toll Sprint
Long distance Sprint



Please recycle

NNNNNNYY 5

Please return this portion with payment



Customer service
1-800-788-3500

Internet address
sprint.com/local

Customer number
660-885-3139-020

Date due November 5, 2002

Total amount due \$22 81
\$24 71 if received after November 8

Amount enclosed

Write your 13-digit customer number on check.
Make checks payable to

☐ Check here if information is requested on back

AUTOCR**C052

BESSIE GOODBRAKE
% SYLVIA JANE STACK
8104 GALE ST
ANNANDALE VA 22003-1226

Sprint
PO Box 219505
Kansas City MO 64121-9505



07 66088531390207 000000000002281 000022819 0234001

Monthly statement: October 8, 2002

2 of 5

Customer service
1-800-788-3500

Internet address
sprint.com/local

Customer number
660-885-3139-020

Important Information

State and federal regulatory news concerning your communication services.

t - Truth-in-Billing

State and federal rules require identification of specific charges that may result in interruption of local phone service if not paid (t). Other services and equipment are available to customers as an added value, but are not required to provide your local phone service. Customers are responsible for the full amount due for any services requested. Please review your bill and notify Sprint of any unauthorized charges or changes to your account.

Get the latest news from Sprint!

We'd like to keep you up-to-date on the latest news from Sprint. Please check the box if you would like to receive this information.

Send information to

Name

Address

Monthly statement: October 8, 2002

3 of 5

Customer service
1-800-788-3500

Internet address
sprint.com/local

Customer number
660-885-3139-020

Sprint Local Services

Lost contact with an old friend? Just dial 1+411 to find a number and reconnect with friends anywhere in the U.S. You don't even have to know the area code. So pick up the phone and call today! Directory assistance charges will apply.

Summary of charges: October 8 - November 7

Local services for 660-885-3139	11.57
Taxes and surcharges	11.24
Total Sprint local services	\$22.81

Detail of charges: October 8 - November 7

Local services for 660-885-3139	
Local phone service	11.42 t
Extended calling area	.15 t
Total local services for 660-885-3139	\$11.57

Taxes and surcharges

Interstate access surcharge	6.00 t
For an explanation of the interstate access surcharge please call 1-800-938-1172 or visit sprint.com/taxes	
Telecommunications relay surcharge	.09 t
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Federal universal service fund	.50 t
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Number portability surcharge	.48 t
For an explanation of the number portability surcharge please call 1-800-938-1172 or visit sprint.com/taxes	
Emergency 911 surcharge	1.71 t
Federal tax	.58 t
State tax	.78 t
Local tax	.41 t
County tax	.09 t
Franchise tax	.60 t
Total taxes and surcharges	\$11.24

Change in Service

For your convenience this section of your bill is provided to easily identify any changes to your Sprint local service account since the last billing statement, and to confirm your carrier selections.

Summary for 660-885-3139

Current carrier selections	Confirmation
Local toll Sprint carrier freeze	no change
Long distance Sprint carrier freeze	no change

t - see page 2 for explanation

Customer News

Good news! DSL service is now available in your area

Sprint FastConnect DSL provides you with a lightning-fast Internet experience. You'll be able to do things with DSL that are currently too frustrating with regular dial-up service. Now you can download software and music files without annoying delays or hang-ups. Plus, you won't be up your phone line or need a second line because with Sprint FastConnect you can talk on the phone and surf the web at the same time, on the same line! Sprint FastConnect DSL will change how you use the web forever.

Experience the Net at the Speed of Life with Sprint FastConnect DSL and leave your dial-up Internet connection in the dust. To find out about special offers call 1-800-SPRINT DSL or visit sprint.com/dsl.

Service not available in all areas. Restrictions apply. Promotions subject to change. Copyright(c) Sprint 2002 All rights reserved.

Announcing Community News Online

In a survey conducted earlier this year, many of you indicated that you wanted to see more information about what Sprint is doing in your community. You asked and we listened. We are proud to announce sprintcommitment.com - our newest link to your community. Here are just a few of the topics you'll find on this site

- Community news - We've included news releases, articles on education, community involvement updates, economic development facts, sponsorship and event information, consumer news and more
- Customer Idea Program - Here's an opportunity to let us know how we're doing. Send us your ideas or suggestions. We want to hear from you
- Careers at Sprint - Check out our rewarding and exciting career opportunities in telecommunications
- Sprint Service Commitment - Learn more about our commitment to you

In addition to accessing the site by typing sprintcommitment.com in your browser, you can reach the site from sprint.com/local. Once there, you can click on the Community Commitment button located on the bar in the top right corner of your screen or from the bottom bar. We hope you find the site helpful and we invite you to visit it again and again

Customer news continued next page

1 - see page 2 for explanation

Customer service
1-800-788-3500

Internet address
sprint.com/local

Customer number
660-885-3139-020

Contacting Sprint

For your convenience, information about your local phone service is available any time through Sprint's internet address— sprint.com/local. To speak with a customer care associate, call-in hours are:

Monday - Friday 8 a.m. - 6 p.m.
Saturday 9 a.m. - 1 p.m.

You can find the number of your Customer Care call center in the information pages of the telephone directory and on your bill.

Service problems can be reported 24 hours a day, seven days a week. Call toll-free 1-800-788-3600.

Sprint helps communities thrive

Sprint believes in strong, viable communities. That's why our employees invest their time and expertise in local chambers of commerce and regional growth associations. Sprint and other local businesses work together to create healthy, stable business environments that benefit entire communities. Whether small town, big city or somewhere in between, Sprint helps communities thrive.

Call Before You Dig

Please help protect the telephone network against accidental outages from cable cuts by calling at least 48 hours before you dig or drill, toll-free, 1-800-344-7483. We will locate buried cables for you free of charge.

Customer service 1-800-788-3500
Internet address sprint.com/local
Customer number 660-885-3139-020

Fast Facts

Date Due: Dec 5, 2002

Total Due: \$22.81

One Call Does It All
As a Sprint customer, we know you will have questions from time to time. Our commitment to you is this: if you call, we will do everything possible to ensure you only need to call us once. You told us you wanted this, and that's all we need to know. Thank you!

Customer summary

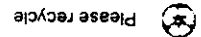
Previous charges 22.81
Payment October 28 - Thank you! -22.81

Balance .00
Current month charges 22.81
Total amount due \$22.81

Current month charges
Sprint local services: page 3 22.81
Total current month charges \$22.81

Carrier selections

Local toll Sprint
Long distance Sprint



Please recycle

Please return this portion with payment

Customer service 1-800-788-3500
Internet address sprint.com/local
Customer number 660-885-3139-020



☐ Check here if information is requested on back

Date due December 5, 2002
Total amount due \$22.81
\$24.71 if received after December 8
Amount enclosed
Write your 13-digit customer number on check
Make checks payable to Sprint

AUTOGR**C052

BESSIE GOODBRAKE
% SYLVIA JANE STACK
8104 GALE ST
ANNANDALE VA 22003-1226

Sprint
PO Box 219505
Kansas City MO 64121-9505

07 66088531390207 00000000002281 000022819 0300607

Monthly statement: November 8, 2002

2 of 4

Customer service
1-800-788-3500

Internet address
sprint.com/local

Customer number
660-885-3139-020

Important Information

State and federal regulatory news concerning your communication services.

1 - Truth-in-Billing

State and federal rules require identification of specific charges that may result in interruption of local phone service if not paid (t). Other services and equipment are available to customers as an added value, but are not required to provide your local phone service. Customers are responsible for the full amount due for any services requested. Please review your bill and notify Sprint of any unauthorized charges or changes to your account.

Get the latest news from Sprint!

I would like to receive e-mails advising me of special offers, promotions, and news from Sprint.

Send information to

Name

E-mail Address

☐ Please send me...

☐ Please send me...

Monthly statement: November 8, 2002

3 of 4

Customer service
1-800-788-3500

Internet address
sprint.com/local

Customer number
660-885-3139-020

Sprint Local Services

Order **Sprint Privacy ID™** online at sprint.com/local and get a \$15 American Express gift card **FREE**

Summary of charges: November 8 - December 7

Local services for 660-885-3139	11.57
Taxes and surcharges	11.24
Total Sprint local services	\$22.81

Detail of charges November 8 - December 7

Local services for 660-885-3139	
Local phone service	11.42 t
Extended calling area	.15 t
Total local services for 660-885-3139	\$11.57

Taxes and surcharges

Interstate access surcharge	6.00 t
For an explanation of the interstate access surcharge please call 1-800-938-1172 or visit sprint.com/taxes	
Telecommunications relay surcharge	.09 t
For an explanation of the telecommunications relay surcharge please call 1-800-938-1172	
Federal universal service fund	.50 t
For an explanation of the federal universal service fund please call 1-800-938-1172 or visit sprint.com/taxes	
Number portability surcharge	48 t
For an explanation of the number portability surcharge please call 1-800-938-1172 or visit sprint.com/taxes	
Emergency 911 surcharge	171 t
Federal tax	58 t
State tax	78 t
Local tax	41 t
County tax	09 t
Franchise tax	60 t
Total taxes and surcharges	\$11.24

Change in Service

For your convenience this section of your bill is provided to easily identify any changes to your Sprint local service account since the last billing statement, and to confirm your carrier selections

Summary for 660-885-3139

Current carrier selections	Confirmation
Local toll Sprint carrier freeze	no change
Long distance Sprint carrier freeze	no change

t - see page 2 for explanation

Customer service
1-800-788-3500

Internet address
sprint.com/local

Customer number
660-885-3138-020

Customer News

Local and National Directory Assistance

Directory Assistance provides you with telephone numbers anywhere in the country when you dial 1+411. This includes numbers within your area code, outside your area code and toll-free numbers.

Sprint provides your first three Local Directory Assistance calls each month at no charge. Subsequent Local Directory Assistance calls during the month cost \$0.55, and National Directory Assistance calls cost \$0.95. Charges for Directory Assistance appear in the "Sprint Local Services" section of your bill under "Usage-based services."

We value you as a customer and look forward to continuing to serve your telecommunication needs. If you have questions, please contact the Sprint customer service number listed at the top of this page.

Good news! DSL service is now available in your area.

Sprint FastConnectSM DSL provides you with a lightning-fast Internet experience. You'll be able to do things with DSL that are currently too frustrating with regular dial-up service. Now you can download software and music files without annoying delays or hang-ups. Plus, you won't tie up your phone line or need a second line because with Sprint FastConnect you can talk on the phone and surf the web at the same time, on the same line! Sprint FastConnect DSL will change how you use the web forever.

Experience the Net at the Speed of Life with Sprint FastConnect DSL and leave your dial-up Internet connection in the dust. To find out about special offers call 1-800-SPRINT DSL or visit sprint.com/dsl. Service not available in all areas. Restrictions apply. Promotions subject to change. Copyright(c) Sprint 2002. All rights reserved.

Contacting Sprint

For your convenience, information about your local phone service is available any time through Sprint's Internet address—sprint.com/local. To speak with a customer care associate, call-in hours are:

Monday - Friday 8 a.m. - 6 p.m.
Saturday 9 a.m. - 1 p.m.

You can find the number of your Customer Care call center in the information pages of the telephone directory and on your bill.

Service problems can be reported 24 hours a day, seven days a week. Call toll-free 1-800-788-3600.

Call Before You Dig

Please help protect the telephone network against accidental outages from cable cuts by calling at least 48 hours before you dig or drill, toll-free 1-800-344-7483. We will locate buried cables for you free of charge.